

# Dr. Mahmoud Ali Al-dalahmeh

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## PERSONAL DETAILS:

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**Address:** Abdelaziz Alhendawee Street

**Tel:** +24289

Tela al ali

Amman

Jordan

**Gender:** Male

**Nationality:** Jordanian

**Marital Status:** Married.

I have a nice and cute family

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## EXPERIENCE:

- 2018- Now Associate Professor
- September 2008-2018, I attended as Assistant Professor, MIS Department, School of Business for 10 years, AT The University of Jordan , Jordan. Tel. Office: (+962-6) 5355000; Ext.: 24289; Fax: (+962-6) 5300801; P.O.Box: 13876 Amman 11942, Jordan.
- September 2013- 2015, *Representative of MIS Department*, School of Business, The University of Jordan, Jordan.
- 2010-2011, *Head of MIS Department*, School of Business, The University of Jordan, Jordan.
- 2009-2010, *Assistant Dean for student affairs*, School of Business, The University of Jordan, Jordan.
- 2008-2009, *Representative of MIS Department*, School of Business, The University of Jordan, Jordan.
- 2015-Now, *Head and Member of Many Committees* at School of Business

## EDUCATION:

- 2005-2008: **PhD** in Management Information Systems (MIS), University of Wollongong, Australia, (**With Outstanding Result**)  
*Thesis title: "The Application of Information systems in Marketing: a study on the empowerment of Electronic Commerce"* Supervisors: A/P Ann Hodgkinson
- 2000-2001: M.Sc. Business, University of Western Sydney, Sydney, Australia.  
Average Grade: (Very Good). •
- 1990-1994: **B.Sc.** Business, Yarmouk University, Jordan.

## **Background**

Mahmoud Al-dalahmeh, member in Association of information systems (MAIS'07) holds a Doctor of Philosophy in Information Systems and Technology, from the University of Wollongong, NSW, Australia ('08); a Master of Business, from the University of Western Sydney, Sydney, NSW, Australia ('01), and a Bachelor of Business, from Yarmouk University in Irbid, Jordan ('94). He is presently an Assistant Professor of Information Systems and Technology in the Department of Management Information Systems, the Faculty of Business, at the University of Jordan, and has previously been employed as an associate lecturer and research assistant at the University of Wollongong, Australia. Al-dalahmeh has also conducted in depth research into the reasons why small businesses use IS and how these differ from larger businesses as well as studying the social and cultural effects on the adoption and diffusion of IS within a given context. His research interests include e-commerce, government informatics, the social implications of emerging technologies, social media, as well as research related to public early warning systems and location-based services.

## **Career highlights**

- History of successful professional employment and research experience in multi-cultural environments in Australia and in Jordan, including such roles as a lead researcher, educator, information systems consultant.
- Excellent academic experience in developing and teaching core subjects in information systems and information technology since 2007, at undergraduate and postgraduate levels.
- 2013: Head for a team to develop a plan for MIS Major at the University of Jordan.
- 2014: Member in a team to develop a Post graduate Course for MIS at the University of Jordan.
- Supervised more than 50 Graduation project in the Information Systems area.
- 2008- Present: Consultant assigned by the Ministry of Higher Education- Jordan for the accreditation of management information systems major in several public and private Jordanian universities.
- 2005-2008: PhD Scholarship by the Australian Federal Government.

## **Social Responsibilities:**

- **2015 – Now**, Participated in many humanitarian Initiatives.

## **SKILLS:**

- Influenced in Arabic and English languages (Speaking and Writing).
- Excellent knowledge in SPSS and Smart PLS statistical software.
- Fully conversant with Microsoft office and Windows.
- Excellent presentation and communication skills.

## **TEACHING CONTRIBUTIONS, The University of Jordan, Jordan:**

- Principles of Management Information Systems.
- Electronic Business & Electronic Commerce.
- System Analysis.
- Office Automation Systems.
- Knowledge Management.
- Decision Support Systems.
- E-government.
- Graduation Project in Management Information Systems.

## **TEACHING CONTRIBUTIONS, University of Wollongong, NSW, Australia:**

2006-2008: Lecturing and Tutoring

- Comm (237) E-commerce.
- Comm (911) Statistics for decision making, for Postgraduate students.
- Comm (327) Business Innovation, Technology, And Policy.

## **Research Interests**

- E-commerce
- Information systems innovation, adoption, diffusion, and management.
- Social and behavioral implications of the emerging technologies.
- Government informatics.
- Social networks.
- Location-based services.

## **JOURNAL PUBLICATIONS (9 papers for promotion purposes):**

\*\* According to the Deanship of Academic Research and Quality Assurance/ at the University of Jordan, All papers published in *a Journal citation report (JCR)*, ISI web of knowledge and *Excellence in Research for Australia (ERA) class A and B*, considered papers published in category one journal.

\*\* Al-dalahmeh published his papers in journals listed in (Jordan University Journal Accredited list) accredited by The Deanship of Academic Research and Quality Assurance/ According to the University of Jordan, for promotion purposes.

1. Alnabhan, M., Al-Jaafreh, S., Abadleh, A., Atoum, M., Hammouri, A. and Al-dalahmeh, M., 2020. Enhanced D2D Communication Model in 5G Networks. *International Journal of Computing and Digital Systems*, 10, pp.1-9. Scopus Q3.

2. Al-Dalahmeh, M; Aloudat, A; Al-Hujran, O and Migdadi, M "Insights into Public Early Warning Systems in Developing Countries: A Case of Jordan" Life Science Journal; Vol (11) Issue (3), 2014; ISSN 1097-8135; This Journal is indexed in (Journal Citation Report, 2014) **ISI**, (Impact factor .165), Journal Type 1 at the University of Jordan, Zhengzhou University/ New York, USA. In 2014 was indexed in **JCR**.

- Authors received a **reward** from The University of Jordan for publishing this paper in JCR Index.

2. Ramadan, B; Dahiyat, S; Bontis, N and Al-dalahmeh, M " Intellectual capital, knowledge management and social capital within the ICT sector in Jordan" Journal of Intellectual Capital; Vol ( 18 ) Issue ( 2 ), 2017, ISSN 1469-1930; This Journal is indexed in *Excellence in Research for Australia* , **ERA, Class ( B), 2017 Scopus**, Emerald Publishing Limited, UK.

- Authors received a **reward** from The University of Jordan for publishing this paper in ERA Index, Class B.

3. Al-Dalahmeh, M; Aloudat, A; Al-Hujran, O and Mutaz, M " An empirical investigation on the Role of Self-efficacy, Outcome Expectations, Anxiety, and Trust in B2C e-commerce from the Aspects of Social Cognitive Theory "

Life Science Journal; Vol (11) Issue (8), 2014; ISSN 1097-8135; This Journal listed in Journal Citation Report, **ISI**, (Impact factor .165 at 2014), Journal Type 1 at the University of Jordan, Zhengzhou University/ New York, USA. In 2014 was indexed in **JCR**.

- Authors received a **reward** from The University of Jordan for publishing this paper in JCR Index.

4. Al-Dalahmeh, M; Masa'deh, R; Abu Khalaf, R and Obeidat, B " The Effect of Employee Engagement on Organizational Performance Via the Mediating Role of Job Satisfaction: The Case of IT Employees in Jordanian Banking Sector" Modern Applied Science; Vol (12), Issue (6),2018; ISSN 1913-1844, **ERA, Class A**, published by Canadian Center of Science and Education.

- Authors would receive a **reward** from The University of Jordan for publishing this paper in ERA Index, Class A in the next two months.

5. Al-Hujran,O; Al-Dalahmeh, M and Aloudat, A " The Role of National Culture on Citizen Adoption of eGovernment Services: An Empirical Study" Electronic Journal of e-Government; Vol (9) Issue (2), 2011; ISSN 1479-439X, *This Journal is in ERA submitted list, 2015*, Academic Publishing Limited Ltd / U.K.

- This journal accredited by a session held by the Deanship of Academic Research and Quality Assurance on the (1/9/2010) for promotion purposes.

6. Alhyasat, E And Al-Dalahmeh, M " Data Warehouse Success and Strategic Oriented Business Intelligence: A Theoretical Framework" " Journal of Management Research; Vol (5), Issue (3), 2013; ISSN 1941-899X, Macrothink Institute , Inc / U.S.A., ERA index.

- This journal accredited by a session held by the Deanship of Academic Research and Quality Assurance on the (21/6/2012) for promotion purposes.

7. M. Alkhaffaf; M. Muflih; M. Al-Dalahmeh "An integrated model of knowledge management enablers and organizational creativity: The mediating role of knowledge management processes in a social security corporation in Jordan" Journal of Theoretical and Applied Information Technology Vol (96) Issue (3), 2018; ISSN 1992-8645, This Journal is indexed in **Scopus 2018**.

8. Hajir, J. A., Obeidat, B ; Al-dalahmeh, M and Masa'deh, R " The Role of Telecommunication Companies in Jordan" European Journal of Social Sciences, Vol

( 50), Issue (3), 2015; ISSN 1450-2267. European Journals Inc, UK, **Scopus 2006-2012**.

- This journal accredited by a session held by the Deanship of Academic Research and Quality Assurance on the (5/7/2011) for promotion purposes.

9. Al-Khalil,S; Dahiyat, S and Al-Dalahmeh, M "Intellectual Capital Development and its Effect on Technical Innovation in Banks Operating in Jordan" Journal of Management Research; Vol (6), Issue (1), 2014; ISSN 1941-899X, Macrothink Institute , Inc / U.S.A, ERA index.

- This journal accredited by a session held by the Deanship of Academic Research and Quality Assurance on the (21/6/2012) for promotion purposes.

10. Alnabhan.M, Al-jaafreh.S, Abadleh.A, Atoum.M, Hammouri and A Al-dalahmeh.M "Enhanced D2D Communication Model in 5G Networks" International Journal of Computing and Digital Systems ISSN (2210-142X), 2020

- This Journal is indexed in (Scopus Q4, 2020)

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- Al-Dalahmeh, M. (2008), "The Application of Information systems in Marketing; A Study of Empowerment in Electronic Commerce Technology Usage" Journal of Information Systems Technology & Planning – JISTP, pp. 25-43, USA. Print ISSN: 1945-5240.
- Al-Dalahmeh, M. and Saleh, A. S. (2008), "E-Commerce Self-Efficacy and Intention to Shop Online: the Empowerment of Internet marketing", International Journal of Accounting Information Science and Leadership – IJAISL, pp. 80-85, USA. Print ISSN 1940-9524.
- Al-Dalahmeh, M. and Saleh, A. S. (2007), "Psychological Factors Affecting the Intention to Use E-Commerce: A Theoretical Approach", Lex et Scientia (International Journal of Law and Science), Nr. XIV/2007, pp. 40 - 60, Print ISSN 1583-039X.

#### BOOKS

- Introduction to Electronic Commerce, Al-dalahmeh, M., et al, 2015, edition 1, Dar alfecker, The University of Jordan, Amman, Jordan.

#### REFEREED CONFERENCE PUBLICATIONS:

- Al-Hujran, O., & Al-Dalahmeh, M. (2011, June 16-17). The role of national culture on citizen adoption of e-government web sites. In Proceedings of the 11th European Conference on eGovernment, University of Ljubljana, Ljubljana, Slovenia.

- **Al-Dalahmeh, M.**(2008), "E-government self-efficacy: The empowerment of citizen usage for Electronic Government"; E-city; International Congress Center of Milad Tower, Tehran, February 20-21, Iran.
- **Al-Dalahmeh, M.** and Saleh, A. S. (2007), "E-Commerce Self-Efficacy and Intention to Shop Online: the Empowerment of Internet marketing, Intellectbase International Consortium, Academic Conference, Atlanta, USA, October 25-27, 2007.  
(This paper awarded Academic Excellence)
- **Al-Dalahmeh, M.** and Saleh, A. S. (2007), "A Review and New Theoretical Approach of E-Commerce Self-efficacy: Understanding Consumer Behaviour in the Context of Information Systems", Asia Pacific Marketing Conference 2007, University Malaysia Sarawak, Kuching, Malaysia, 2-3 November 2007.
- **Al-Dalahmeh, M.** and Saleh, A. S. (2007), "Psychological Factors Affecting the Intention to Use E-Commerce: A Theoretical Approach", the First International Online Conference on Business and management, November 20-21, Iran.

#### **REFEREED WORKING PAPERS:**

- **Al-Dalahmeh, M.** and Saleh, A. S. (2008) "Factors affect the usage of e-commerce", Working Paper Series, School of Economics and Information System, University of Wollongong, Australia.
- **Al-Dalahmeh, M.** (2013) "Factors affect the diffusion of m-government in Jordan", Working Paper Series, Management Information Systems Department, the University of Jordan, Amman, Jordan.

#### **Speeches**

- **Al-Dalahmeh, M.** (2007) "An Explanatory Study on the Impact of Perceived Self-Efficacy on the Intention to Use E-Commerce" Unpublished Manuscript: presented at HDR Seminar, University of Wollongong, 20 September 2007, Australia.
- **Al-Dalahmeh, M.** (2011) " E-government in Jordan Current State and Future Perspective" Presented at Academic Seminar, the University of AL-Zytona, 12 April, 2011, Amman, Jordan.

#### **Invited Lectures**

- I invited to deliver a lecture in "Business Information System", 14 January 2008, Faculty of Business, University of Technology, Sydney, Australia.
- I invited to deliver a lecture in "Disasters and Early Warning Systems", 6 March 2013, Rescue and Support Department (RSD) at Jordan Civil Defence, Jordan.

## **Workshops**

- Endnote training Course, University of Jordan, 8 February 2013, Jordan.
- E-government and its applications in the next decade in Jordan, Municipality of Greater Amman, 15-16 January 2012, Amman, Jordan.
- "How to write a proposal for a funded research", 23 October 2012, the University of Jordan, Jordan.
- Data Analysis with SPSS training Course, University of Jordan, 4-8 October, 2011, Jordan.
- Data Analysis with Smart PLS training Course, University of Jordan, 17- 19th March, 2009, Jordan.
- Research Student Colloquium, Faculty of Commerce, University of Wollongong, 6-9 July 2007, Australia.
- "Performance to Potential-Learning Engagement", workshop organized by University of Wollongong, 19 October 2007, Australia.

## **MEMBER OF COMMITTEES (inside The University of Jordan):**

- 2013/2014: Member of the MIS Department at the Faculty of Business Administration.
- 2013/2014: Member of the graduate studies at the Faculty of Business Administration.
- 2013/2014: Representative Member of the MIS Department at the Faculty of Business Administration.
- 2013/2014: Member of the The Library Committee at the Faculty of Business Administration.
- 2012/2013: Member of the Program Committee of Initiating MBA/Information Systems Management at the Faculty of Business Administration.
- 2010/2011: Member of the Committee of the Faculty Scientific Research.
- 2010/2011: Member of the Program Committee of Developing the Faculty Strategic Planning.
- 2013/2014: Member of the curriculum at the Faculty of Business Administration.
- 2013/2014: Member of the evaluation courses at the Faculty of Business Administration
- 2009/2010: Member of the Sanction Committee at the Faculty of Business Administration.
- 2008/2009: Representative Member of the MIS Department at the Faculty of Business Administration.
- Internal committee examining member for graduate theses at the Faculty of Business Administration at the University of Jordan.
- Member of the student council election committee at the Faculty of Business Administration at the University of Jordan.
- 2014/2015 Head of a committee to develop a new course plan for the MIS Bachelor degree
- 2014/2015 member of a committee to develop a course plan for the Master degree in MIS.

## **Editorial Board Executive**

- 2007-Present: Intellectbase International Consortium (IIC), I am a member of the “Executive Editorial Board”, IIC aims to sponsor approximately 2 academic conferences each year and publish several distinguished refereed journals, USA.  
\* Journals under the Umbrella of IIC:
- Journal of Applied Global Research.
- International Journal of Accounting Information Science & Leadership.
- Journal of Information Systems Technology & Planning.
- Journal of International Business Management & Research.
- Review of Management Innovation & Creativity.
- Journal of Global Intelligence & Policy.
- Journal of Knowledge & Human Resource Management.

## **Invitation for Editorial Board Member**

- Arabian Journal of Business and Management Review

## **Professional Memberships**

- Australian Marketing Institution' 07 (AMI), Australia
- Association for Information Systems' 07 (AIS), USA.

## **Professional work**

- 2008- Present: Consultant assigned by the Ministry of Higher Education-Jordan for the accreditation of Management Information Systems major in several public and private Jordanian universities.
- 2013 Consultant with United Nation, A referee for the teacher's guide for the entrepreneurship/ UNESCO- Ministry of Education, Amman, Jordan.

## **Application for Grants**

I am currently working with Dr. Ali Saleh from Victoria University, Australia, to develop research grant in the area of e-commerce in the case of Australia which will be submitted to Victoria University. The Project is as follow:

Small and medium businesses' Utilization of Information Technology. This project is aimed at examining the reasons of small and medium businesses' utilization of e-Commerce or e-Business and whether those reasons are dissimilar to those motivating the general use of information technology in business. This analysis will produce a formal systems development approach to properly describe the phases of ecommerce systems' analysis, design, implementation and operating in small business.

Both academics and practitioners who are responsible for designing and implementing ecommerce technologies and applications can make a good use of this proposed approach to connect small businesses with each other along with larger organisations too.

## Academic Awards

- Academic Excellence Award 2007, USA for an article "E-Commerce Self-Efficacy and Intention to Shop Online: the Empowerment of Internet marketing", Intellectbase International Consortium, Academic Conference, Atlanta, USA, October 25-27, 2007.
- Award for publishing scientific research " Insights into Public Early Warning Systems in Developing Countries: A Case of Jordan" Life Science Journal; Vol (11) Issue (3), 2014.
- Award for publishing scientific research " An empirical investigation on the Role of Self-efficacy, Outcome Expectations, Anxiety, and Trust in B2C e-commerce from the Aspects of Social Cognitive Theory " Life Science Journal; Vol (11) Issue (8), 2014
- Award for publishing scientific research" Intellectual capital, knowledge management and social capital within the ICT sector in Jordan" Journal of Intellectual Capital; Vol ( 18 ) Issue ( 2 ), 2017.

## Scholarships

2005-2008: PhD Scholarship by the Australian Federal Government.

**Collaboration with Centre for Small Business and Regional Research (CSBRR),** University of Wollongong, Australia.

Al-dalahmeh has an agreement with Centre for Small Business and Regional research, University of Wollongong, Australia, to conduct a collaboration research on Middle East Small business with complete support of the Center.

## Referees

- **Professor Dr. Musa S. AL Lozi**  
President of the University of Jordan Aqaba Campus.  
Vice President for Training and Community Service Affairs,  
The University of Jordan.

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- **Professor Dr. Hani H. Al-Dmour**  
Previously Vice President for Humanities Faculties Affairs /  
The University of Jordan.

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- **Associated Professor. Ann Hodgkinson**  
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- **Associated Professor. Charles Harvie**  
Faculty of Commerce  
University of Wollongong, Australia  
Acting Director of the International Business Research Institute (IBRI)  
Director Centre for Small Business and Regional research  
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